

Identity Automation - All Students 4th Grade and Above – Forgot Password

Log in to the computer using the following credentials:

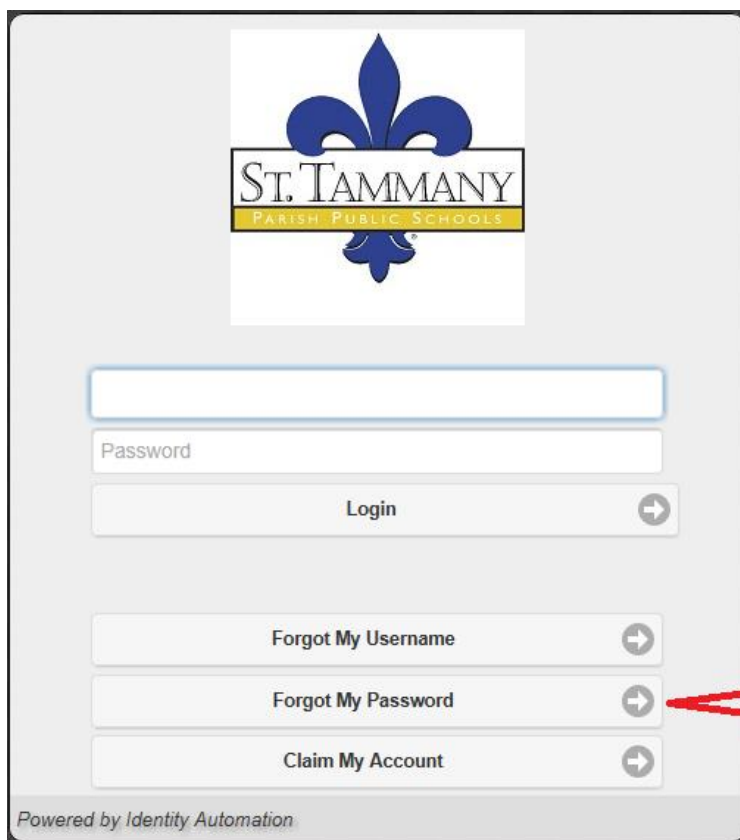
Username: onboard

Password: School1234

Open Internet Explorer and type in the following address:

<https://identity.stpsb.org>

Click “Forgot My Password”



ST. TAMMANY
PARISH PUBLIC SCHOOLS

Password

Login

Forgot My Username

Forgot My Password

Claim My Account

Powered by Identity Automation

**Click Here to Answer
Security Questions
and Reset Password.**

Step 1:

Enter your username (Student ID number).

The screenshot shows the 'RAPIDIDENTITY' login interface at 'Step 1 of 4'. The main heading is 'Enter your username to begin.' Below this is a large, empty text input field. At the bottom of the form is a 'Next' button with a right-pointing arrow icon. The footer text reads 'Powered by Identity Automation'.

Enter your Student ID number.

Click NEXT.

Step 2:

You will be prompted to answer two of your previously answered security questions.

The screenshot shows the 'RAPIDIDENTITY' login interface at 'Step 2 of 4'. The main heading is 'Answer your challenge questions'. Below this is a question: 'What is your mother's maiden name?' followed by an empty text input field. At the bottom of the form is a 'Next' button with a right-pointing arrow icon. The footer text reads 'Powered by Identity Automation'.

You will be prompted to answer two of your previously answered security questions.

Click NEXT.

Step 3:

You will be prompted to set your new password.

The password must contain:

- at least 8 characters
- at least three of the following:
 - uppercase letter
 - lowercase letter
 - number
 - special character

The screenshot shows a mobile application interface for 'RAPIDIDENTITY'. At the top, the title 'RAPIDIDENTITY' is displayed in red and black. Below it, a grey bar indicates 'Step 3 of 4'. The main content area contains a bold instruction: 'Fill out the following fields to change your password. Failure to change your password on this screen may result in the disabling of your account.' Below this is a text box with a password policy: 'Policy requires minimum length of eight. Also requires three of four complexity (lower case, upper case, number and/or special character)'. There are two input fields: the first is empty with a cursor, and the second is labeled 'Verify Password'. At the bottom, there is a 'Next' button with a right-pointing arrow. The footer text reads 'Powered by Identity Automation'.

Enter your password, following the password requirements as stated.

Click NEXT

RAPIDIDENTITY

Step 4 of 4

Password change complete. You may now close this window.

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*****ONCE YOU HAVE COMPLETED THE PROCESS, HIT CONTROL/ALT/DELETE AND LOG OFF*****